From:	Rodriguez, Timothy <tprodriguez@tribune.com>
Sent:	Tuesday, February 26, 2013 11:49 AM
To:	Cauthen, John M.
Subject:	RE: IC3 Complaint: I1202241100437111
Attachments:	#thegibson.skidsr.us.log

Looks like the last time we serviced her account (Nancy Garcia) was in 04-Jan2010 as her account was terminated on 02012010. So we don't have a record of the social engineering of her account reset if it happened.

IncidentNumber   CreatedDateTime   CreatedBy   Owner OwnerTeam   Subject Expr1006   Category   Status   Resolution   CauseCode   ClosedBy   ClosedDateTime   Urgency   SubCategory   FirstCallResolution   Priority Department   TaskCount   OpenAssignments   AssignmentCount   TR_SUP_COMPANY_NM   ProfileFullNameProfileAddress1 ProfileAddress2   ProfileState   ProfileCity

600147 31-Aug-09   aleider aleider TribTech   LA - ADV - Admarc reset Reset password.   Advertising Publishing   Closed Reset password.   aleider 31-Aug-09   3 - Gray - Standard   Display Inside Sales   0   0   0   Los Angeles Times   Nancy Garcia   202 W. First Street   CA   Los Angeles

515070 03-Mar-09   mstief mstief TribTech   LA-ADV-Monitor display is upside down. Monitor display is unside down. Dell optiplex 755 I had her hold cntrl+alt and hit the up arrow key which restored it to normal.   General Information   Closed Monitor display is unside down. Dell optiplex 755 I had her hold cntrl+alt and hit the up arrow key which restored it to normal.   mstief 03-Mar-09   3 - Gray - Standard   Display Inside Sales   0   0   0   Los Angeles Times   Nancy Garcia   202 W. First Street   CA   Los Angeles

600019 31-Aug-09   dbiskupich   dbiskupich   TribTech   LA0ADV-ADMARC PASSWORD REVOKED Reset and left vm for client   Advertising Publishing   Closed Reset and left vm for client   dbiskupich   31-Aug-09   3 - Gray - Standard   Display Inside Sales   0   0   0   Los Angeles Times   Nancy Garcia   202 W. First Street   CA   Los Angeles

600095 31-Aug-09   jalazawi jalazawi TribTech   LA-ADV-AD - Password Reset   Client confirmed PeopleSoft ID. Password was reset for client. Closing case.   Password Issues   Closed Client confirmed PeopleSoft ID. Password was reset for client. Closing case.   jalazawi 31-Aug-09   3 - Gray - Standard   Display Inside Sales   0   0   0   Los Angeles Times   Nancy Garcia   202 W. First Street   CA   Los Angeles

545825 12-May-09   mdunn mdunn TribTech   AD - Account Locked   Unlocked account in Active Roles. May take 15 minutes to propagate thru system.   Password Issues   Closed Unlocked account in Active Roles. May take 15 minutes to propagate thru system.   mdunn 12-May-09   Yes   3 - Gray - Standard   Display Inside Sales   0   0   0   Los Angeles Times   Nancy Garcia   202 W. First Street   CA   Los Angeles

663285 04-Jan-10   dcoley dcoley TribTech   LA-ADV-Can't log into Admarc   Reset clients password and was able to log in and reset password.   Mainframe   Closed Reset clients password and was able to log in and reset password.   dcoley 04-Jan-10   3 - Gray - Standard   Inside Sales Call Center   0   0   0   Los Angeles Times   Nancy Garcia   202 W. First Street   CA   Los Angeles

600114 31-Aug-09   fborcea fborcea TribTech   LA-ADV Rebooted her PC and now she cannot log into Windows. I checked her AD account and it looks like it was reset about an hour ago. She said she has called in three times today but that was for Admarc not the network. I checked her history and one of the three times she called in, her AD password was reset.   Password Issues   Closed I checked her AD account and it looks like it was reset about an hour ago. She said she has called in three times today but that was for Admarc not the network. I checked her history

and one of the three times she called in, her AD password was reset.   fborcea 31-Aug-09
    3 - Gray - Standard   Display Inside Sales   0   0   0   Los Angeles Times   Nancy Garcia
    202 W. First Street   CA   Los Angeles

Here is an excerpt of the hacker chatter on the Gibson.

[13:53] <& 13CalqCorn> lolwut
[13:53] <& 13CalqCorn> sharpie
[13:53] <& 13CalqCorn> chippys no 1 fan? rofl [13:53] <&sharpie> yeah [13:53] <& 13CalqCorn> r u hacking latimes?
[13:53] <&Nikon> he did it
[13:53] <&sharpie> social
[13:53] <&Nikon> yday
[13:54] <&sharpie> not hax
[13:54] <&Nikon> he actually changed
[13:54] <&Nikon> a full article lol
[13:54] <&sharpie> http://imgur.com/ZhzUS.jpg [13:54] <~ 12 X ero> LOL [13:54] <& 13CalqCorn> xero [13:54]
<&sharpie> It was just a test edit [13:54] <&sharpie> I was trying to do the full page [13:54] <& 13CalqCorn> i recovered
an admin password for coldfusion 6.1 [13:54] <&sharpie> *main page [13:54] <& 13CalqCorn> i cant decrypt it tho
[13:54] <&sharpie> but got killed

-----Original Message-----
From: Cauthen, John M. [mailto:John.Cauthen@ic.fbi.gov]
Sent: Monday, February 27, 2012 10:34 AM
To: Rodriguez, Timothy
Subject: Re: IC3 Complaint: I1202241100437111

Thanks tim. I appreciate the info. Its helpful

----- Original Message -----
From: Rodriguez, Timothy <tprodriguez@tribune.com>
To: Cauthen, John M.
Sent: Mon Feb 27 11:32:34 2012
Subject: FW: IC3 Complaint: I1202241100437111

Hey John, here is the information I received from our editorial department from that flashmob incident that happened
February 22, 2012. This occurred on our Chicago Tribune Facebook page. While I disagree with the editor about the no
impact statement, I do believe a denial of service was established with the flashmob approach when our media
enthusiasts and potentially valid subscribers tried to add valid comments.

-----Original Message-----
From: no-reply@ic3.gov [mailto:no-reply@ic3.gov]
Sent: Friday, February 24, 2012 10:01 AM
To: Rodriguez, Timothy
Subject: IC3 Complaint: I1202241100437111

Thank you for filing a complaint with the Internet Crime Complaint Center (IC3).

Your complaint has been successfully submitted. Please retain the following information for future contacts with the IC3:

Complaint Id: I1202241100437111

Password: Jq6BixTZqX

If you wish to view/download your complaint or have any additional information to provide to the IC3, please use the following link and login with the above complaint id and password.
http://complaint.ic3.gov/update

The IC3's mission is to serve as a vehicle to receive, develop, and refer criminal complaints regarding the rapidly expanding arena of cyber crime. The IC3 aims to give the victims of cyber crime a convenient and easy-to-use reporting mechanism.

Complaint Status
The IC3 receives thousands of complaints each month and does not have the resources to respond to inquiries regarding the status of complaints. It is the IC3's intention to review all complaints and refer them to law enforcement and regulatory agencies having jurisdiction. Ultimately, investigation and prosecution are at the discretion of the receiving agencies.

Evidence
It is important that you maintain any evidence you may have relating to your complaint. Evidence may include canceled checks, credit card receipts, phone bills, mailing envelopes, mail receipts, a printed copy of a website, copies of emails, or similar items. Please keep the items in a safe location, in case you are requested to provide them for investigative purposes.

Additionally, to learn more about Internet schemes and ways to protect yourself, please visit
www.lookstoogoodtobetrue.com.