UNCLASSIFIED

Current Step: **Supervisor Review**

Current Responsible Party: **OSBORNE, TOM F. (SC) (FBI)**

FD-71
Revised
11-2-2010
Build Version
1.5.112.3

FEDERAL BUREAU OF INVESTIGATION

COMPLAINT FORM

ADMINISTRATION

Classification:
(•) Unclassified ( ) Confidential ( ) Secret
Dissemination controls:
[ ] NOFORN [ ] ORCON [ ] FOUO [ ] PROPIN [ ] LES [ ] RELIDO [ ] FISA [ ] FGI [ ] REL TO

[ ] Edit Classification Text

UNCLASSIFIED

RECEIVED BY	Status:	Priority:
Name **CAUTHEN, JOHN M. (SC) (FBI)** Enter as much of the name as known and click **Search**.	**Pending**	
Email **JMCAUTHEN@fbi.sgov.gov**	Incident Type: **Criminal Activity**	Receipt Method:
	Received On: **12/2/2010**	Last Updated: **12/2/2010**

Originator Type:	Originating Agency:	Originator Telephone:

Responsible Office (Show Legats? [ ])	RA:	Responsible Sguad (ACS Designation):
Sacramento		

RESPONSIBLE INVESTIGATOR	RESPONSIBLE SUPERVISOR
Name **CAUTHEN, JOHN M. (SC) (FBI)** Enter as much of the name as known and click **Search**.	Name **OSBORNE, TOM F. (SC) (FBI)** Enter as much of the name as known and click **Search**.
Email **JMCAUTHEN@fbi.sgov.gov**	Email **TFOSBORNE@fbi.sgov.gov**

SUMMARY

Synopsis:
Fox 40 Customer Contact Server was hacked. Costs involved in repair, investigation and mitigation exceed $5,000.

SENSITIVE INVESTIGATIVE MATTER

A "Sensitive Investigative Matter" (SIM) relates to investigative activities where the nature of the person or group being assessed should be brought to the attention of FBI Headquarters and other DOJ officials. CDC review and SAC approval is required for all SIMs. Use the checkbox below to signify that this assessment is a SIM. Once the box is checked, follow the prompts on the form to provide additional details regarding the SIM.

[ ] Sensitive Investigative Matter

Facts of Incident:
Fox 40 Server, purpose is "customer contact management," location unknown, was hacked. The complainant believes the hacker is a former employee, residing in Sacramento area, described below. Costs to repair, investigate and mitigate exceed $5,000.

Jason Jedlinski, 312-222-5436, Los Angeles, (Los Angeles Times HQ) p2p(editorial production system), The system uses "rubion rails" software on a Unix system> They don't have logs of in and out. Some of the activity they did identify is that which is tied to user Id. The mode of entry has been shut donwn. The web site admins reset passwords have been reset. access Estimated intrusion was between 1:45 am central 11/30 until 5:30 central 12./1 logs for wed (based on LDAP logs).

Brandon Mercer asserts the intruder gained access and left an email address. The address is still active and Brandon mercer has maintained correspondence with intruder via the email. Mercer will send email correspondence later.

Occurrence(s): From:	To:	Time: Duration:	Duration Units:
11/30/2010	**12/1/2010**		

COMPLAINANT

Complaint Received By:	Date of Complaint:	Time of Complaint:
CAUTHEN JOHN M		

Name:	Protect Source	Gender:	Date of Birth:
Brandon Mercer	☐	**Male (M)**	**10/15/1974**
Address:		Telephone: **916-501-8293**	
		Email Address: **bmercer@tribune.com**	

SUBJECT

Last Name or Organization Name:	First Name:	Middle Initial:	Social Security Number:
KEYS	**MATTHEW**		
Date of Birth:	Place of Birth:	Phone Type:	Phone Number
Gender:	Build:	Complexion:	
Hair Color:	Eye Color:	Height: Feet:	Inches:
Weight:	Age:	Facial Hair:	
Accent:	Race:	Driver's License Number:	

☐ Public Figure (Politician, Celebrity, Community Leader, etc.)

US Person ○ Yes ○ No ◉ Unknown

Description (dress, mannerisms, or statements made):

Address:

Other Names:

Other Addresses:

Scar(s)/Tattoo(s):

Scar/Tattoo Description:

Associate(s):

Weapon(s):

Weapon Description:

Vehicle(s):

INVESTIGATIVE METHODS

FINDINGS

Recommended Classification:	Recommended Alpha:
288	**A**

☐ Disseminate to FIG

☐ Disseminate to Others

Recommended Action:
Open Case

Date:
12/2/2010

Assessment Findings:

Federal Violation:
Title 18 Section 1030.

SUPERVISOR REVIEW

Responsible Supervisor:
OSBORNE, TOM F. (SC) (FBI)

REVIEWS

Period Start Date:	Period End Date:	Days:	Supervisor Decision:		
12/2/2010	1/1/2011	30	Start or Continue Assessment	☐	Add Comments
12/15/2010	1/14/2011	30	Close Assessment, Upload to Case File	☐	Add Comments

Office (Show Legats? ☐):	Classification:	Alpha:	File #:	Sub File #:	Case ID:	Uploaded:	Serial:
Sacramento	288	A	44639		288A-SC-44639	☐	

Case ID:	Uploaded:	Serial:

Author: CAUTHEN JOHN M

CPI Code:

ATTACHMENTS

Upload to ACS	Description:	Attachment:	Case ID:	Serial Num:
☐				
☐		File Attachment		

UNCLASSIFIED