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UNITED STATES DEPARTMENT OF COMMERCE
Chief Financial Officer and
Assistant Secretary for Administration
Washington, D.C. 20230

August 4, 2016

Mr. John Greenewald, Jr.
Black Vault

Re: Freedom of Information Act Request DOC-OS-2016-001353

Dear Mr. Greenewald:

Attached please find the final results of your FOIA request to the Department of Commerce for a copy of "all complaints submitted about your agency's cafeteria (at headquarters). Please include all correspondence relating to this [these] complaints (which would include internal agency communications, emails, memos, etc.) for the calendar years of 2014 and 2015."

Per your FOIA request, enclosed is a copy of the contents of the file.
If you have questions regarding your request, please contact James H. Davis at 202-482-8064 or via e-mail at jdavis@doc.gov. Your request is now closed.

Sincerely,

A handwritten signature in cursive script that reads "James H. Davis".

James H. Davis
Freedom of Information Act Analyst
Office of Privacy & Open Government
Department of Commerce

OFEQ
7208

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|---|--|--|---|---|------|
| FORM CD-244 (REV. 7-89) DAO 205-14 | | U.S. DEPARTMENT OF COMMERCE | | 1. DOC/FOI facility DOC-OS | |
| FOIA REQUEST AND ACTION RECORD (Pursuant to 5 U.S.C. 552 and 15 CFR 4) | | | | 2. Request No. 2016-001353 | |
| 3. Name, address, (phone) of requester John Greenewald, Jr. Black Vault [REDACTED] | | | 4. Description of records requested Request a copy of all complaints submitted about your agency's cafeteria (at Headquarters). Please include all correspondence relating to this [these] complaints (which would include internal agency communications, emails, memos, etc.) for the calendar years of 2014 and 2015. | | |
| PART I | 5. Request Received | Date 6/25/2016 | Time | By JDavis | |
| | 6. _____ request returned or requester contacted: to clarify, or for other reason. Explain on reverse side of White Copy. | | | | |
| | 7. Request fulfilled by facility | Date | Time | By | |
| | 8. ACTION ASSIGNED TO: OFEQ Date: 07/5/2016 | | | | |
| | 9. Due Date. By law, this request must be answered no later than: 8/4/2016 | 10. Comments or instructions: Please fill out and sign #11. | | | |
| PART II | 11. Received In Action Office | Date 7/6/16 | Time 9:15 | By B. Coleman | |
| | 12. Fee Provisions a. Without further notice, requester agrees to pay: _____ full amount, or _____ up to \$ _____. b. _____ Fees reduced or waived, and by whom; attach explanation; 4.9(b) applies. c. Notification of fees sent to requester on: _____, 19/20 _____. d. Payment of \$ _____ received on _____. | | | 13. Tolling of time Provisions (see 4.9.(d)) a. _____ estimated fee exceeds authorization. b. _____ estimated fee exceeds \$250 and lacks authorization. c. _____ requester delinquent in past payments. | |
| | 14. Initial Determination (Summarize per subparagraph 7.04d.3., DAO 205-14; attach another sheet if necessary; 4.6 applies.) | | | | |
| | 14.a. Clearance Official(s) Name: _____ Office Title: _____ Date: _____ | | | | |
| | 15. Collectible Cost per Fee Schedule (4.9(b)) | | | 16. Non-collectible Costs | |
| | Estimated | | Actual | | |
| Search fee | \$ _____ | | \$ _____ | | |
| Copying fee | _____ | | _____ | | |
| Review | _____ | | _____ | | |
| Total Collectible | \$ _____ 0.00 | | \$ _____ 0.00 | | |
| 17. Action Office | Signature | | Position title | | Date |

White Copy - To be returned to FOI Facility; Yellow Copy - To be retained by Action Office; Pink Copy - To be retained in FOI Facility.

Augustus, Debra (Federal)

From: Augustus, Debra
Sent: Tuesday, December 02, 2014 8:20 AM
To: 'James.Parks@ilcreations.com'
Subject: FW: Cafeteria Issue/Complaint

FYI

From: Chris Mattingly (CTR) [<mailto:CMattingly@ntia.doc.gov>]
Sent: Wednesday, November 26, 2014 1:34 PM
To: Augustus, Debra
Subject: Cafeteria Issue/Complaint

1. I wanted to write a comment card but there weren't any available in the cafeteria.
2. I often order a ½ pizza with 3 toppings which costs \$2.89. Today, I ordered a whole pizza with three toppings so I could eat the send half for dinner. I told the girls that I wanted two halves since that would be cheaper. I jokingly made the point, but seriously . . . that should not be the case. Because they made it as one pizza, they wrote 385 + 240 on the box. I again said they should list it as only two ½ pizzas and they said they would have to put it in two separate boxes to do that. I didn't want to cause a scene and hold up the others waiting for orders so I said I'd tell the cashier. Of course, in spite of my trying to tell the cashier that I should only have to pay for two ½ pizzas with 3 toppings (2 @ 2.89 = \$5.78) , he charged me (3.85 + 2.40 = \$6.25) and I couldn't convince him otherwise.

There is something wrong with the pricing if this is the situation and it was quite frustrating that no one would seriously listen to what I was saying. I know \$.47 cents isn't a lot, but I still feel like I overpaid. Of course what will probably happen is that the price of the ½ pizza with 3 toppings will go up, but at least the pricing would be fair and consistent.

Thanks for considering this matter.
Chris Mattingly

Augustus, Debra (Federal)

From: Dubik, Rick
Sent: Wednesday, November 18, 2015 3:10 PM
To: Augustus, Debra
Subject: Fwd: EDR MENU: MONDAY 11/16/15
Attachments: EDR MENU OK.docx; ATT00001.htm

FYI

Sent from my iPhone

Begin forwarded message:

From: "LeCompte, Theodore" <TLeCompte@doc.gov>
Date: November 16, 2015 at 10:36:45 AM EST
To: "Dubik, Rick" <RDubik@doc.gov>, "Corson, Ethan" <ecorson@doc.gov>
Subject: FW: EDR MENU: MONDAY 11/16/15

Can someone tell ILC that it's idiotic that they send the menus as word attachments? First of all, OCIO keeps telling us not to open attachments from unknown senders, so it's an easy vector for someone looking for a way to infect our office. Second, it's just sloppy. It's not that hard to put it into the actual email.

From: EDR - ILC [mailto:edr@ilcreations.com]
Sent: Monday, November 16, 2015 10:34 AM
To: EDR - ILC
Subject: EDR MENU: MONDAY 11/16/15

Attached is EDR menu for 11/16/15

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Department of Commerce
Executive Dining Room by ILC
Tel: 482-2800